

Hello GBank Clients,

The Intuit Quicken and QuickBooks products will be temporarily unavailable for maintenance starting November 13th to prepare for further and future upgrades. This scheduled maintenance is expected to last up to 5 business days, and we anticipate full service to resume on November 20th. During the maintenance period, Quicken and QuickBooks services will not be available.

Conversion instructions are provided and reference two Action Dates. Please use the dates provided below:

1st Action Date: November 13th, 2024

To ensure a smooth experience, we encourage all clients to update, sync and backup their Quicken and QuickBooks transactions prior to the 1st Action Date. Please make sure to complete the final download before this date.

2nd Action Date: November 20th, 2024

This is the action date for the remaining steps in the conversion instructions. Once the maintenance is complete, you will complete the deactivate/reactivate of your online banking connection to ensure that you get your current Quicken or QuickBooks accounts set up with the new bank connection.

Please carefully review your downloaded transactions after completing the conversion instructions to ensure no transactions were duplicated or missing on the register.

We apologize for any inconvenience this may cause and appreciate your understanding as we work to improve your *Best Banking Experience, Ever!*

If you have any questions or need assistance, please feel free to reach out to our customer support team.

Quicken Conversion Instructions - [Click Here](#)

QuickBooks Desktop Conversion Instructions - [Click Here](#)

QuickBooks Online Conversion Instructions - [Click Here](#)